Product

fiserv.

ATM Preferences
ATM Preferences Lets Your Cardholders Personalize Their ATM Experience

ATM Preferences from Fiserv is a multi-vendor end-to-end solution for managing cardholder preferences.

It's Easy

When your customer selects the "My Preferences" button at your ATMs, a series of screens guides them through the preference selection process allowing them to choose their preferred:

- Language for all transactions (English or Spanish)

- Fast cash withdrawal amount

- Fast cash primary account (checking or savings)

- Fast cash receipt option (yes, no, ask me)

At subsequent visits to your ATMs, your cardholders' preferences will be used to offer them their preferred fast cash withdrawal.

When the card is inserted or swiped, all screens automatically display in the preferred language. After the PIN is entered, your cardholder can select – with the push of a button – their My Preferences menu or choose the main menu option to perform other transactions.

In addition, an easy-to-use "web" application allows your staff to manage your institution's preference data. You can change or delete preferences as well as query preference activity and generate historical reports – all through your secure Fiserv web portal.

ATM Preferences is an optional service offered to terminal owners with qualified ATMs.

- Terminals must be driven by Fiserv and use a Fiserv load configuration file

- Diebold terminals running Agilis® 3x and NCR terminals running Aptra Edge 4 and 5

- Microsoft® Windows® 7

- TCP/IP protocol – (direct connect, lease line, or VPN connectivity)

Note: Vendor-supplied local graphics must be removed prior to installing ATM Preferences.

Connect With Us
For more information about ATM Preferences, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.