

Commercial Center :: Delivery

Address Each Business Client's Unique Needs, Regardless of Function

Commercial Center: Delivery from Fiserv is a highly flexible and scalable platform for exchanging data with business clients regardless of preferred channel, volume or required format.



Fully Integrated Solutions
Commercial Center is a
scalable banking solution
that makes handling
cash easy, with the
user experience and
sophistication that your
business customers desire.

Its cash-management capabilities are designed for digital channels, have easy-to-use interfaces and enable notification and authentication via smartphones, tablets and wearable devices. A single platform facilitates a unified experience across multiple devices, while integrated security and analytics offer enhanced fraud prevention.

| Features | Advantages | Benefits |
|-------------------------------------|--|---|
| Data format mapping and translation | Customer files can be sent without changes and users are not required to have knowledge of industry-standard formats | Utilize maps to translate CSV, fixed-width or XML files into industry-standard formats such as NACHA |
| Secure file transmissions | Customer-facing system does not require expertise with file transmission protocols, file encryption processes or IP addresses/URLs | Simple file exchange supports unattended file transmission and receipt with confirmation. Customers can create specific file directories based on the type of file being sent or received such as balance reporting (BAI), NACHA, wires, positive pay issues or lockbox |
| Automated notifications | Ability to push need-to-know information to customers, eliminating the need for inbound customer service calls | When the customer delivers files to the bank, they automatically receive validation and batch reports with dollar amount and count totals |
| Alerts | Time-sensitive information is pushed to the user as events occur | Users are automatically notified of events such as transaction review and approval requests |
| Authentication and entitlements | The user is authenticated and the transaction data is encrypted and secured | Utilizes FFIEC-recommended multifactor authentication and data encryption |
| Entitlements | User-specific permissions | Limits user access to sites, functions, transaction entry and approval |
| Audit | Easy confirmation of application access and activities | Logins and file transmission are audited within the application for user review and online for bank review |



Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com to learn more.

Connect With Us

For more information about Commercial Center: Delivery, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.

fiserv.

Fiserv, Inc. 255 Fiserv Drive Brookfield, WI 53045

800-872-7882 262-879-5322 getsolutions@fiserv.com www.fiserv.com