**Product**

# Nautilus®

## Go Paper Free and Automate Processes Anywhere Throughout Your Organization

## Product

Organizations can no longer afford to operate in departmental silos. Data duplication and operational inefficiencies create negative repercussions. With Nautilus from Fiserv, you can organize and control all types of content across your enterprise – including initial creation, approval processing, publishing, research, archive and expiration.

Nautilus controls, organizes, streamlines and structures documents for easy access. Gone are the days of filing rooms, copying, shipping and waiting for copies. Your staff will spend more time enhancing your bottom-line profits and less time manually managing documentation and processes.

Each Nautilus function saves you money, reallocates your time for more valuable tasks and allows you to build relationships. Implementation is simple. Execution is cost-effective. The return on investment begins with the first Nautilus-enabled transaction.

You will realize benefits in the areas of:

- Lending automation
- Item processing
- Accounting and finance
- Human resources
- Compliance and risk management

### Navigating through Integrated Content

Nautilus is a fully integrated enterprise content management (ECM) software suite designed to meet the unique needs of financial organizations. This solution combines capabilities such as document imaging, electronic document management, check image statements, workflow, COLD/ERM, email archiving and records management into one easy-to-use system.

You can deploy Nautilus as a traditional client-server application suite or as a Web-based application suite accessed from a standard browser. Nautilus enables you to capture, route, manage, share and archive high volumes of information critical to business operations, audits and service. Eliminating low-value manual tasks and making content instantly available from a single interface, Nautilus increases employee productivity and operational efficiency.

The process integrity you will realize by these content-driven processes allow you to create a solid governance, risk and compliance framework.

### Relevant Solutions, Real Results

Nautilus is a highly scalable, open-architected system designed so you can deploy cost-effectively in any environment. Low-volume systems can be expanded to high-volume systems, handling millions of documents while maintaining functionality and speed. This scalability makes Nautilus the perfect choice for any financial institution preparing for future growth.

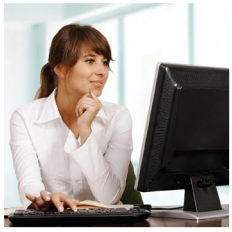
#### Reduced Operating Costs

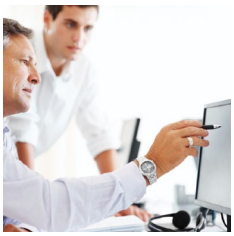
Nautilus eliminates overhead costs supporting physical documents such as shipping charges, file cabinets, printers, copiers, fax machines and off-site physical storage facilities. Using Nautilus to automate important business processes also reduces the labor required to complete them.

#### Increased Collaboration

Nautilus promotes greater collaboration by providing simultaneous, secure, real-time access to content no matter where your users are located.

# Operational and Monitoring Tools





### Reduced Cycle Times

With Nautilus, eliminate the delays and inefficiencies of manual processes, increase productivity and gain the ability to secure new business, collect early pay vendor discounts and reduce the unit costs of providing superior products and services.

### Improved Service

Nautilus empowers your service representatives to resolve issues on the first call with accurate and timely information. Now provide self-service with secure, web-based access to important documents such as billing statements, records, loan applications and contracts.

### Improved Governance, Risk and Compliance Support

Governance, risk and compliance cut across every department, location and function. Nautilus responds with an automated, searchable database reducing vulnerability to outmoded internal controls. You gain the power to access content securely, standardize business practices and retain content based on internal policies and quality assurance standards under the USA Patriot Act, Gramm-Leach-Bliley and the Consumer Financial Protection Bureau.

## Sharing Information

### Document Imaging and Management

Nautilus provides sophisticated mechanisms to capture, index and digitally store virtually any type of document, paper or electronic, from a variety of departments. The integrity and security of all documents are protected and verifiable. Users decide how to display the search results list and the descriptive information provided. Once a document has been retrieved and opened, Nautilus provides an array of options for viewing, annotating, revising and distributing it according to user-defined rights.

### Enterprise Report Management and Distribution

Nautilus captures and preserves text-based records, including greenbar reports, invoices, purchase orders, and statements to alleviate the time and resources needed for traditional report printing and storage. Reports are stored in the same repository as other documents and can be cross-referenced. For example, a user might click on a check number in a statement to retrieve the check image.

Nautilus addresses every conceivable method for distributing stored documents, including the Web, email, fax, printing and CD/DVD publishing. The system manages electronic delivery of image statements, eliminating the need for paper, printing and postage costs. Do you want to attach a customized letter, email message or promotional document to a statement? Nautilus makes it easy.

### Business Process Automation and Integrity

Nautilus is much more than a repository for archived documents. Nautilus brings together people, processes and business rules to create competitive advantage, operational efficiency and accountability, while standardizing and accelerating work

processes. Nautilus workflow routes documents and work according to pre-defined rules or ad hoc decisions. It is entirely point-and-click configurable, easily integrating with other business applications.

Nautilus also lets you create e-forms to initiate, participate in or complete business processes and guides users through a process to automatically gather data.

**Data across the Organization**

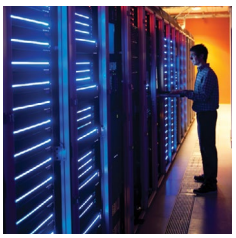
Content-Enabling Enterprise and Legacy Applications

Because the data in your ECM system affects multiple areas of your operation, customers and partners, Nautilus offers an array of solutions for sharing information with internal applications and external partners. You can deploy Nautilus integration and data exchange tools rapidly to complement your existing technology infrastructure, preserving the flexibility to adapt to unforeseen future needs.

Nautilus Application Enabler "content-enables" the transactional software you use every day, such as enterprise resource planning (ERP), customer relationship management, accounting and other line-of-business applications. With the click of a mouse, retrieve content in the Nautilus repository via the line-of-business application interface. Experience immediate access to supporting documents with no changes to your work processes.

Nautilus application programming interfaces enable remote or local applications to interact with the Nautilus repository and workflow module using standard protocols.

**Creating a Governance Risk and Compliance Framework**



Managing the complete lifecycle of business-generated content is key to maintaining corporate accountability and creating a governance, risk and compliance framework. Those initiatives often rely at least in part on human actions or interactions, which can be difficult to document and automate. In addition to realizing process improvements, users can create a governance framework that provides a front-end view of compliance project management, imposes business rules and consistent policies and delivers a solid back-end archiving and retention solution.

Nautilus tracks interactions and links documents to them to manage check-in/check-out and maintain audit trails. It documents and tests internal controls related to compliance with regulations such as section 404 of SOX. The system's automated processing ensures compliance with company policies and procedures, and manages document retention/purging periods mitigating risk.

**The Nautilus Advantage**

Nautilus is a cohesive suite of ECM applications designed to seamlessly work together. All Nautilus applications use the same code base, user interface, content repository, and security and administration modules. Deploying a single application suite to meet multiple needs, you will reduce your administrative overhead and training costs, and accelerate system training and adoption.

### Easy to Use

New users begin working with Nautilus documents after only a few minutes of instruction. You can configure the user interface to meet the specific needs of users across your organization. What users see when they log-on can vary dramatically based on the configurations set by the administrator and/or user. While the documents and their underlying organization and integrity do not change, the system can deliver a customized portal-like view for each user or user group.

### Easy to Integrate

Nautilus features an array of options to content- and workflow-enable your existing IT investments. The Nautilus Application Enabler module rapidly integrates Nautilus with your line-of-business applications without custom coding. Nautilus features a rich set of application programming interfaces to facilitate more complex integrations with enterprise, Web and legacy applications.

### Easy to Configure

With point-and-click functionality, any end user (not just programmers) can configure, deploy and modify solutions without being locked into a rigidly coded application.

### Secure, Scalable and Reliable Architecture

Nautilus maintains a high level of security by creating a custom set of product rights and privileges for each user group. The system architecture provides scalable and reliable access to Nautilus content repositories and backward compatibility with existing Nautilus content, security, user group, database and file storage configurations.

### Quick and Easy to Deploy

Nautilus requires little or no custom coding to implement. It can be deployed in less time and with fewer professional services than platform-oriented ECM suites, delivering a rapid return on investment.

### Comprehensive and Modular

Nautilus offers applications across your entire enterprise. Nautilus is scalable but modular architecture supports department-level installations that deliver quantifiable results. And those results can scale and be replicated to support more users and departments as desired in the future.

### **Available in an ASP Environment**

Fiserv offers Nautilus in an ASP environment to new and existing Nautilus customers as a highly reliable, scalable and cost-effective alternative to in-house Nautilus deployment. The ASP model eliminates your need for hardware updates and lets you pay for what you need with specialized, scalable solutions to meet the particular needs of your organization.

### Optimized Communication

Nautilus is tightly integrated with account processing, lending, wealth management, credit processing and other departmental solutions from Fiserv. This ensures optimized communications between software platforms, while being easy and intuitive to use.

### Connect With Us

For more information about Nautilus, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.

## About Fiserv

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com and fiserv.com/speed to learn more.

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