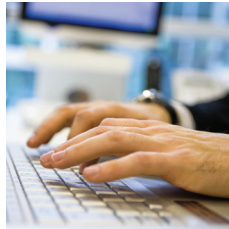**Product**

fiserv.

Transaction Management for Premier®
Streamlined Transaction Processing

Eliminate paper transaction tickets, reduce staff training and enhance your organization's fraud prevention efforts with Transaction Management for Premier from Fiserv.

Featuring complete integration with Premier, Transaction Management is an online, client-defined, template-based solution that enables you to virtualize internal transactions across your enterprise and eliminate paper documents.

Through the use of templates that your administrators create, Transaction Management simplifies dozens of daily transaction types, using default settings that automatically fill in crucial information such as account numbers, service charge fees and transaction type codes. This reduces training, speeds transaction handling and minimizes human error at the transaction origination point in every department. From wire transfers performed by cash management personnel and transfers managed by your call centers, to split transactions in the loan department and amortization processes in the investment division, Transaction Management can handle it all.

Quick, Accurate Transaction Entry

Because Transaction Management uses templates you've created to manage the flow of every imaginable transaction, your employees are provided with a simple-to-use system that requires minimal training. Accessed through Navigator for Premier or an account inquiry, the Transaction Management drop-down menus provide a list of transaction templates the particular user is authorized to employ. The user selects the desired transaction and the seamless integration with Premier automatically prefills fields like account numbers, responsibility and transaction codes, and other default data defined by your administrator during template setup. The employee enters the dollar amount of the transaction, clicks to update the accounts, and the transaction is processed and instantly memo-posted.

No matter what transaction you perform, Transaction Management speeds transaction times for both your staff and customers, while providing your organization with significant cost savings through reduced errors and training requirements.

Permission and Process Review

Your financial institution's internal controls can be reinforced with Transaction Management. Through the use of security groups that clearly and easily identify all your system's users, from tellers and

CSRs to loan officers, branch managers and executives, Transaction Management enables administrators to define exactly which transactions each security group is permitted to perform. Administrators can also use the Access Permissions and Review Permissions sections of the template to place dollar limits on specific transaction types and require authorization of the transaction before it can be completed. For example, you may specify that a branch manager must approve a phone transfer of more than $5,000 if performed by a teller, or that only a vice president is able to override a specific service charge. With template flexibility, you can control when and by whom transactions are performed, thereby minimizing your financial exposure risk.

Reverse and Split Transaction Capability

With Transaction Management, the potentially time-consuming task of reversing a deposit or loan transaction is simplified and automated. For example, changing a loan principal payment to a loan interest payment is managed by first opening up a Premier inquiry to locate the original loan. Selecting the reverse transaction link launches a Transaction Management reversal template and fills the loan account number, original payment amount and other relevant data from Premier. The user simply fills in the information for the new, offsetting transaction and clicks "Update" to process. Any additional transactions affected by the reversal are automatically applied.

Transaction Management also accommodates split transactions. Using a dedicated template accessed from the split transaction link, users enter one amount on the debit side, and then split the credits wherever they need to go. Best of all, Transaction Management automatically balances the debit against the credits to ensure accuracy.

Frontline Fraud Protection

Stopping fraud before it happens is another benefit of Transaction Management. During the transaction update process, Transaction Management confirms that account numbers are valid, then checks for insufficient funds and verifies the status of inactive and dormant accounts. If any account in the transaction fails the verification on any of these levels, an error is displayed to the user and the transaction is denied. Not only does this help prevent criminal activity and ensure regulatory compliance right at the teller line, it also provides an opportunity for tellers and CSRs to immediately rectify account problems that legitimate customers may have.

Flexible Reporting

An array of reports that satisfy monitoring, compliance and audit needs can be generated through Transaction Management, including a Transaction Review Summary Report and a Cross Portfolio Transaction Report. Best of all, reports can be sorted by time, branch, user ID, account or responsibility code, providing additional flexibility.

Go Paperless

It's also easy to further your paperless strategies with Transaction Management. By replacing manual tickets with secure, electronic entries, Transaction Management eliminates manual and unsecured general ledger and application tickets. When paired with the paperless features of the Source Capture Solutions® portfolio of offerings from Fiserv, Transaction Management becomes an essential component of your efforts to reduce the proof, balancing and tracking costs associated with paper documents.

Transaction Management in Your Hands

With Transaction Management, you define the template workflow design – down to the last detail. You are able to create your own template or access up to 99,999 standard templates that you can customize with the features you want in order to meet your needs. For example, you can enhance your ability to restrict access to certain transactions, identify problems and lend flexibility to reporting processes by tying user codes to security groups defined in the templates.

Administrators can further reduce entry errors by ensuring transactions are integrated to the correct general ledger account by substituting accounting branch, branch region and class code number values in the templates with alpha characters, a feature called alpha masking. Transaction dates, descriptions and specific transaction codes also can be made to default into templates. And for even greater

flexibility, you can choose to display drop-down menus for these same fields, or you can leave these fields blank, which enables a variety of transactions to be performed using a single template. Whatever your goals for reducing data entry time and errors, Transaction Management puts the power in your hands.

Connect With Us

For more information about Transaction Management for Premier, call 800-872-7882, email getsolutions@fiserv.com or visit www.fiserv.com.

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com and fiserv.com/speed to learn more.

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