Product

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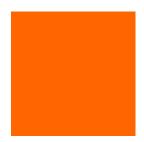
CyberProtect^{SM} Advanced

Complete Endpoint Detection and Response (EDR) Enriched by the Capabilities of Best-in-Class SIEM Technology.

Financial institutions that have managed their own security for decades are finding it increasingly more complex to navigate and deliver proper protection. Traditional cybersecurity controls must be coupled with more advanced tools and augmented with expertise to better protect your institution.

CyberProtect from Fiserv is backed by elite security professionals who provide the intelligence needed to take industry-leading tools and make them robust, relevant and right-sized for you.

CyberProtect Client Portal

Our web-based client portal has an easy-to-understand representation of your security program. See the full context of incidents, assets, vulnerabilities and ongoing investigations. We don't tell you what to do; we show you what we did to eliminate the threats.

24/7 Security Operations Centers

The CyberProtect platform is operated and supported by geographically diverse security operations centers (SOCs) staffed by former government and leading private-sector experts. These experts are available and ready to handle alerts and attacks long after your staff has gone home. SOCs minimize the impact of attacks and lower costs with real-time remediation and faster response times. Whether you're looking to augment your current staffing to provide around-the-clock monitoring or to lower your costs by replacing expensive staff, we can meet your needs.

Advanced Threat Intelligence

Our proprietary, open-source and dark web intelligence is leveraged to expedite triage and enrich investigations conducted by the SOC. Monthly intelligence reports highlight and classify new detections. This translates into faster identification and remediation of security events. It also reduces the risk of data loss and business disruption due to successful attacks.

Managed Detection and Response

We provide real-time monitoring, detection and response on all your covered endpoints backed by our 24/7 global security operations centers. Our proprietary, open-source and dark web intelligence is leveraged to expedite triage and enrich investigations conducted by the SOC and produce intelligence reports with new detections outlining threat indicators.

Managed SIEM

Security Event Information Management (SIEM) provides you with a dedicated Splunk® Enterprise environment, hosted by CyberProtect in the cloud. You'll have access to the CyberProtect SIEM and security detection and response expertise through our services.

Detection-as-a-Service

Detection-as-a-Service provides a better, cost-effective solution for teams that need SIEM-like protection without the aggravation and expense of doing it themselves. Available 24/7, our cloud-based platform is ready to collect logs from applications and on-premise and/or cloud infrastructure to enable advanced threat detection. When a real threat actor engages, our team of elite SOC analysts can take immediate action to investigate, offer remediation suggestions or apply a fix for the clients with our MDR+ Service.

The orchestration and automation of security events allows our analysts to zero in on threats that really matter. We leverage proprietary, open-source and dark web intelligence to expedite triage and enrich investigations conducted by the SOC.

CyberSecurity Compliance Self-Assessment Module

Purpose built for financial institutions, CyberProtect Advanced includes a CyberSecurity Compliance Self-Assessment Module based upon both Federal Financial Institutions Examination Council (FFIEC) Cyber Assessment Tool and National Credit Union Administration Automated Cybersecurity Examination Tool (NCUA ACET) controls. Users will be able provide free-form answers and upload evidence for all controls. In addition, items covered either in full or

partially by the CyberProtect solution will be specially designated with instructions on how to gather evidence or provide guidance on the control. The assessment will result in a full report that can be shared with your organization and regulators while also providing the capability to track your improvements year over year.

Key Benefits

Advanced Service Offerings

- Consolidated client portal

- 24/7 monitoring

- Advanced threat intelligence

- Management detection and response

- Detection-as-a-Service

- Managed SIEM

Reduced Alert Fatigue

- Consolidated processes and workflow orchestration

- Automation of security events and alerts helps to triage and reduce false positives

  Reduced mean-time-to-resolve (MTTR) for cybersecurity incidents

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