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📖 **Overview**

CyberProtect^{SM}

Protect Your Organization From
Increasingly Sophisticated and
Targeted Cyberattacks

@ the speed of life®

Every second counts when your institution is under attack from ransomware or other cyberthreats. That's why you need a layered and comprehensive approach to keep your financial institution's data, infrastructure and reputation safe.

CyberProtect from Fiserv helps protect against cyberattacks specifically targeting your financial institution's vulnerabilities. Our solution provides 24/7 monitoring of your endpoints, networks and cloud environments to help you detect, respond and recover from accelerating cyberattacks. This enables you to focus your valuable IT resources on business growth and strategic opportunities rather than monitoring, managing and maintaining disparate cybersecurity modules.
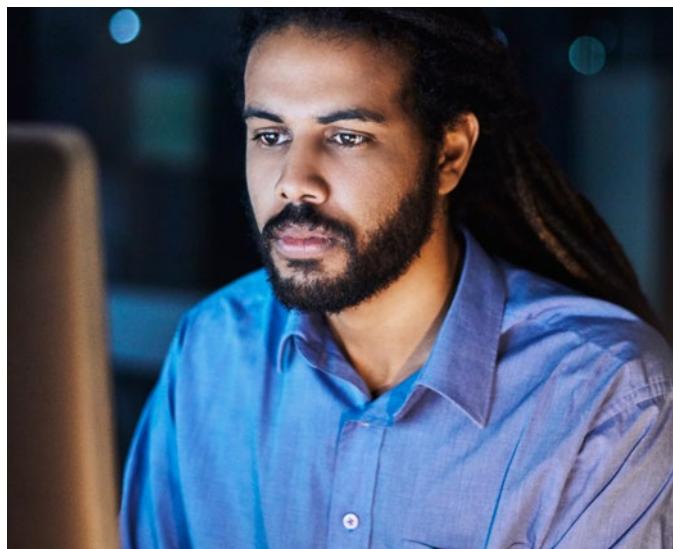
CyberProtect: Managed Detection and Response

This fully managed, end-to-end, advanced threat management service counteracts attacks and data breaches by providing you with real-time, proactive threat monitoring, detection and response. Monitoring services include 24/7 collection, storage, reporting and client notification of security events and device health events.

Managed Detection and Response enables you to reduce your time to detect from months to minutes, improve your security posture, and redirect your IT staff from reactive and repetitive incident response work toward more strategic projects.

CyberProtect: Microsoft® Managed Detection and Response

Utilizing the breadth of threat protection capabilities built into Microsoft products, including Microsoft 365 Defender and Azure Sentinel, Microsoft Managed Detection and Response provides organizations with a fully managed, end-to-end, advanced threat management service. It detect attacks and data breaches, and gives you real-time insights and tools to prevent, detect, investigate and respond to incidents.

Maximize the full value of Microsoft's entire security suite. Using our award-winning solution, you can take your security and compliance to the next level while receiving 24/7 managed detection and response.

CyberProtect: Digital Risk Protection

You've spent a lot of time, energy and money to build up your organization's brand. Now more than ever, you need to protect your financial institution's brand assets from cyberattacks.

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Digital Risk Protection detects deception tactics, including the creation of lookalike domain names and webpages, fake social media sites and fraudulent mobile apps used to victimize your clients. This capability includes a malicious domain take-down service. The solution identifies freshly stolen credit cards and facilitates proactive protection for your customers. It also highlights employee usernames and passwords compromised in the underground economy, or phishing attacks, flagging them for mitigation to avoid account takeover attacks.

CyberProtect: Third-Party Risk Management

Outsourcing critical business systems and services is one of the fastest-growing security risks to an organization's sensitive data. Many breaches occur due to a vulnerability in the supply chain. Third-Party Risk Management monitors 24/7 to help you identify, prioritize and remediate threats posed by vendor and third-party relationships.

CyberProtect: Identity Watch

Spyware is the most common malware downloaded by clicking on infected links. Identity Watch is an identification protection plan that includes software that protects all of your devices from recording spyware. This solution can be made available to your associates as well as your customers or members.

Identity Watch is different from other identity protection plans because it includes keystroke encryption software. This software stops keylogging spyware from stealing personal information, preventing exposure to identity and financial theft. This technology is so effective against cybercrime, it's the method chosen by top financial institutions and the military.

CyberProtect: Compliance Reporting

With 24/7 logging, alerting and reporting services, Fiserv provides financial institutions with the network performance, trending analysis and security vulnerability information critical to planning, management and compliance.

CyberProtect: Vulnerability Management

Awareness of inherent vulnerabilities is an integral part of risk management and security practices for all financial institutions. Vulnerability Management involves the identification, classification, remediation and mitigation of various vulnerabilities within a system. This service proactively prevents or mitigates the exploitation of IT vulnerabilities on systems across the organization, including end-user workstations, servers, hypervisors, web applications, databases, network devices and other IT assets.
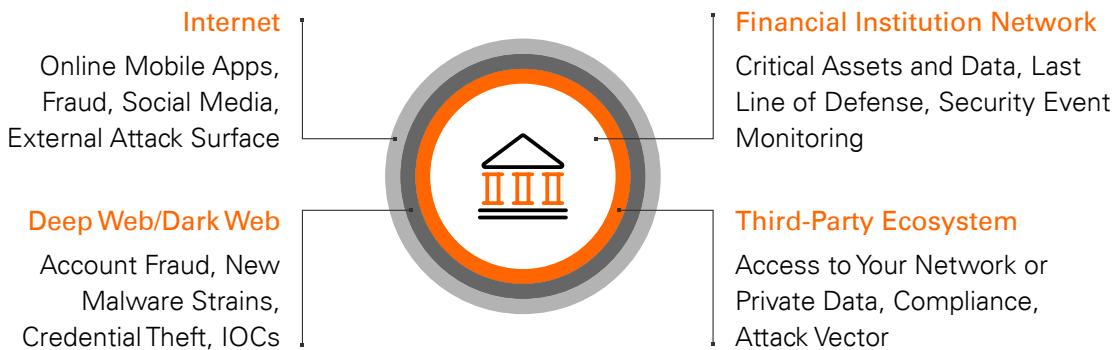
CyberProtect: Advisory Services

Fiserv offers a wide range of information security, risk management, advisory and consulting services to effectively address or mitigate cybersecurity risks.

CyberProtect: Assessment Services

Fiserv experts can provide comprehensive risk, threat and vulnerability assessments to ensure the security of your organization. Our IT security audit and assessment services research and analyze the causes and risk factors of known security gaps in a company's technology infrastructures and employee training. The approach looks at security from every angle to help organizations remediate any vulnerabilities that may be found in their data systems, physical environment or employees themselves.

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Layers of Cyber and Fraud Attack Surface

Internet
Online Mobile Apps, Fraud, Social Media, External Attack Surface

Financial Institution Network
Critical Assets and Data, Last Line of Defense, Security Event Monitoring

Deep Web/Dark Web
Account Fraud, New Malware Strains, Credential Theft, IOCs

Third-Party Ecosystem
Access to Your Network or Private Data, Compliance, Attack Vector

CyberProtect℠ Solutions to Address the Threat Landscape

Internet Deep and Dark Web
CyberProtect: Digital Risk Protection
Identify and remediate phishing sites, rogue mobile banking apps and social media impersonation. Continuous dark web scanning for compromised credentials, accounts and take downs on your behalf

Third-Party Ecosystem
CyberProtect: Third-Party Risk Management
Proactively identify, prioritize and remediate cyber risks posed by vendors, partners and supply chain relationships

Client Network
CyberProtect: Managed Detection and Response
Automatically detect, block, and/or contain malware, ransomware, zero-days, non-malware and fileless attacks

Cybersecurity Program
CyberProtect: Advisory Services
Information security, risk management advisory and consulting services to proactively address or mitigate cybersecurity risks

Key Benefits

→ **Reduce risk** – By orchestrating activity across previously disparate modules, CyberProtect strengthens defenses

→ **Gain efficiencies** – Automated and remote remediation frees you to focus resources on building business value

→ **Respond faster** – Intelligible and actionable alerts eliminate cybersecurity noise and uncoordinated alerts

→ **24/7 coverage** – Reduce your time to detect from months to minutes

→ **Receive remediation on your behalf** – Improve your security posture

→ **Extend your resources** – Redirect your IT staff from reactive and repetitive incident response work toward more strategic projects

→ **Access industry-leading partners** – Named No. 1 Managed Detection and Response (MDR) MDR solution by Microsoft

→ **Extend monitoring beyond your four walls** – Identify and monitor the cyber risks associated with third parties

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Connect With Us

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Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.

Visit **fiserv.com** to learn more.

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